

ELM Exchange helps address clinical risk management and patient safety at the VA

James A. Haley Veterans' Hospital in Tampa, Florida, studied their risk management needs and turned to ELM's comprehensive and convenient online education to deliver a thorough patient safety education program tailored to their physicians, nurses, and advanced practitioners.

Today, this program helps James A. Haley healthcare providers to reduce clinical risk and maximize patient safety for veterans.

ELM's program:

- + Covers 28 different physician medical specialties, bringing providers a targeted education solution.
- + Offers a customized online CME/CE education program that satisfies Florida's state-specific requirements.
- + Reports all course activity to Florida's learning management system, Florida CE Broker.

Courses count as continuing education towards provider's licenses.

- + Makes a customized risk management program available for its employees, accessible 24/7 from any computer, tablet, or mobile device.



James A. Haley
Veterans' Hospital in
Tampa, Florida

Course topics include:

Physicians & Advanced Practitioners

Consultation and Referral

Controlled Substance Prescribing:
Risks in Managing and Terminating
the Physician-Patient

Patient Safety: Preventing Patient
Misidentification

Coordination of Patient Care:
Leadership Responsibility

Cultural Competency:
Assessing Patient-Specific Needs
A Culture of Safety

Ensuring Patient Safety and Satisfaction:
Provider-Patient Communication

Managing Patients with Behavioral
Health Issues

Preventing Medical Errors

Domestic Violence

HIV/AIDS

Nurses

Culture of Safety

Empathetic Nursing Care:
Desensitization Dangers

Ensuring Patient Safety and Satisfaction:
Provider-to-Patient Communication

Nursing: Risks in the Emergency
Department

Preventing Medical Errors

Domestic Violence

HIV/AIDS

Florida Laws and Rules:
Professional Conduct and
Patient Rights

Reduce clinical risk.
Advance patient safety.

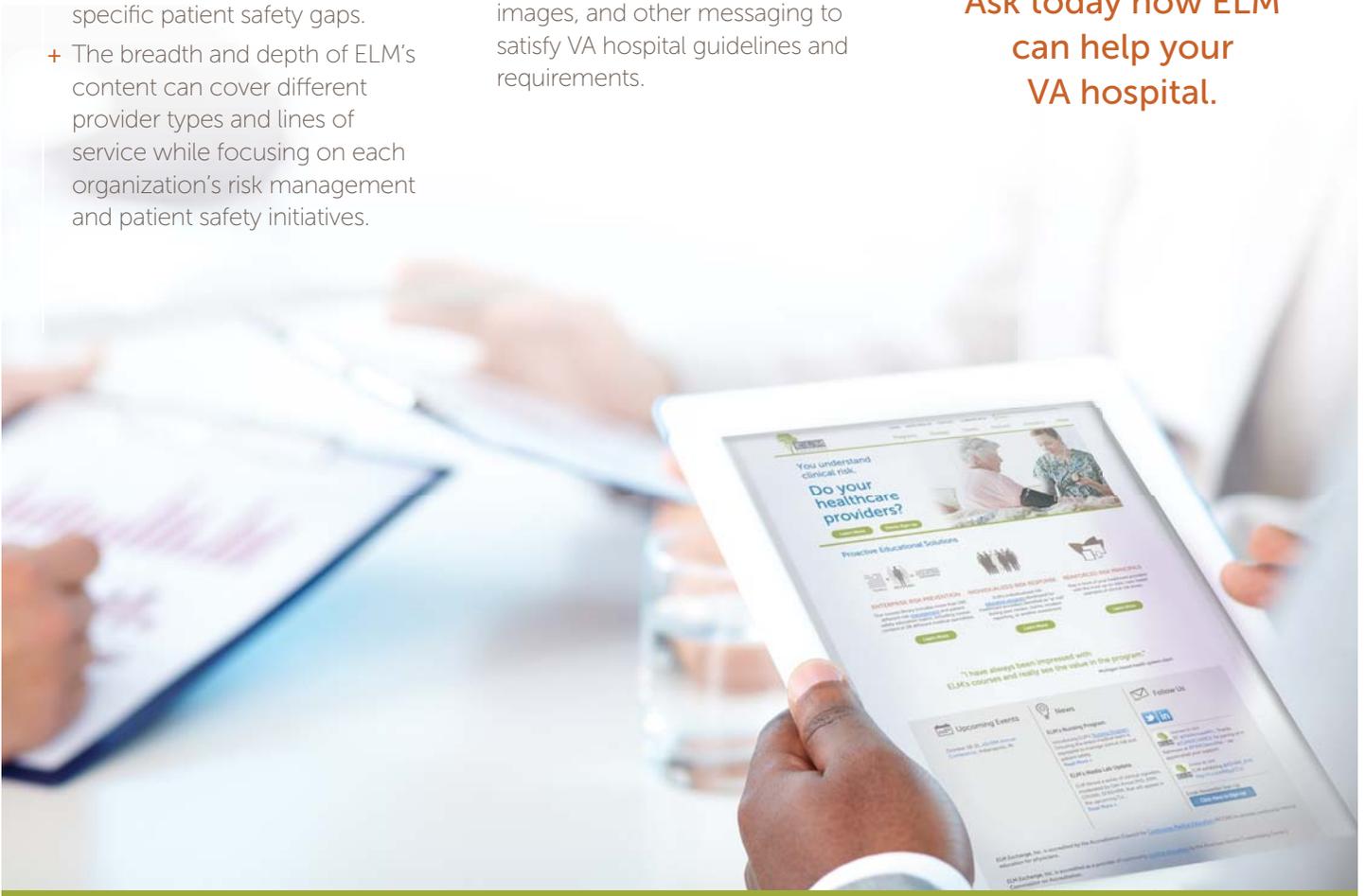
One course at a time.



How can ELM help your VA hospital?

- + ELM provides risk management, patient safety, and state-specific courses to VA providers in a secure one-stop-shop online portal.
- + ELM's courses are designed to address your risk management challenges and improve specific patient safety gaps.
- + The breadth and depth of ELM's content can cover different provider types and lines of service while focusing on each organization's risk management and patient safety initiatives.
- + ELM's library of courses are offered to physicians, nurses, and advanced practitioners who have convenient 24/7 access from any computer, tablet or mobile device.
- + ELM can customize courses to include PDFs, documents, images, and other messaging to satisfy VA hospital guidelines and requirements.

**ELM helped
James A. Haley
Veterans' Hospital.
Ask today how ELM
can help your
VA hospital.**



About ELM

ELM Exchange Inc. (ELM) provides customized online educational programs that give healthcare providers the knowledge and tools to minimize clinical risk and maximize patient safety and satisfaction. To learn more, visit us online at www.elmexchange.com.

ELM Exchange, Inc. is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.

ELM Exchange, Inc. is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

